2022 Climate Survey

RESULTS

Overall Satisfaction
91% of respondents were somewhat or extremely satisfied with the UT Libraries. 71.3% of faculty strongly agreed that “UT Libraries is an important part of my academic success.”

Safe & welcoming
Respondents overwhelmingly felt safe from discrimination, harassment or harm in library spaces and when interacting with library staff, though some demographic groups were slightly less likely to feel safe than others.

Essential resources
About 25% of the responses to “What are we doing well?” focused on collections and resources, the highest percentage of any topic areas mentioned.

Pandemic changes
20% of undergraduates who visited a UTL space in person did so to attend a Zoom meeting or class.

Differing priorities
Faculty & staff ranked access to online materials as their top priority, undergrads chose library space, and graduate students fell in between, prioritizing online materials with space as their second priority.

Excellent staff
Library staff are seen as friendly, approachable and knowledgeable by all user groups.

E-resources are key
Online materials were ranked as being more important than print materials by every group (students, faculty, and staff).