Student Library Council  
November 11, 2005

**Attending:**  
Meg Clifford, Melissa Diamantis, Molly Green, Jignesh Shah, Kim Skrobarcek; Joe Dobbs, Christian Kelleher, Meghan Sitar; Fred Heath, Damon Jaggars, Jocelyn Duffy

**Next Student Library Council meeting:** December 9, 2005

**Notes:**  
Fred Heath attended the first part of the meeting
  - Welcomed the members and stated the need for feedback and constructive criticism from student community

**Updates:**
  - Food and drink policy
    - The committee submitted a recommendation to liberalize policy if certain conditions are met
    - Has been presented to Libraries administration
    - Will be discussed with faculty groups and within the Libraries Administrative Council

[Kim Skrobarcek] The UGL had an open food policy. What is the difference between the UGL and the PCL?

[Damon Jaggars] The books at the UGL were duplicates for the most part, there were few unique materials stored there. The PCL has several collections of record – material available nowhere else on campus, some of it no where else in the world.

[Fred Heath] We compared our collection to the collections at UC, Berkeley and UCLA. 42% of our collection is unique between the three universities. That’s quite a bit.

  - Electronic books
    - Are they cheaper than print?
    - Very much so and they are used ten times more than our print resources
    - Used differently - on average, an e-book is checked out for eight minutes

**How to find e-books [Meghan Sitar]**

- **Handout**
- NetLibrary has about 80,000 titles in catalog
- 2 methods for finding e-books:
  - go directly to NetLibrary site and search for title
  - use library catalog and search for title
    - If we own it as an e-book, catalog entry will include a URL for item with NetLibrary in link
- Checking out an e-book from NetLibrary requires setting up a free account
• Time limit of 2-24 hours (states limit at checkout), after which e-book automatically checked in
• NetLibrary account allows you to add notes, bookmarks to e-books that are attached to your account (not the book) and saved between sessions
• Easier to create account on campus than at home (proxy server issues)
• Checking an e-book out versus viewing it
  o Checking out places title on the My Checked Out Items list
  o Can quickly view the title again and track titles checked out
  o View this eBook opens online reader for viewing e-book (option only available for full-text e-books)
  o Can actively view content (turning pages, searching within the full text, etc.) in 15-minute increments
  o If not actively viewing content, e-book is automatically returned
• e-books are not the same as electronic reserves
  o e-reserves include articles, electronic theses and dissertations (ETD) as well as e-books and other materials

[Meg Clifford] Can you print?

[Meghan Sitar] NetLibrary enforces copyright restrictions. You can print a single page at a time. If you flip pages too quickly in the book, a box may pop up asking you to enter the code you see in order to ensure that you are a person and not a machine scanning and copying the content of the e-book.

[Damon] We are interested in adding titles that are used in classes. Our bibliographers and subject specialists have funds to purchase titles for NetLibrary. They work with faculty to pick and choose the best books.

[Fred] Can several people view the same title at the same time?

[Meghan] Not unless we have purchased multiple e-copies of the book. One e-book is limited to one check out at a time.

[Joe Dobbs] If I’ve made notes related to an e-book, can I get to my notes if the book is checked out?

[Meghan] You can access notes you created from the My List and Notes links on the NetLibrary home page, but you probably can’t see the sections in the book that are referred to.

[Kim] Is there a place to make suggestions for titles to purchase?

[Damon] There is a “Request a Purchase” link in the Quicklinks box on the front page of the Libraries web site.

[Joe] Or you can use the Ask A Librarian form.
[Melissa Diamantis] Can you check out more than one e-book?

[Meghan] Yes.

[Jignesh Shah] Will they all automatically check in? Will I be fined?

[Meghan] No fines, the books are checked back into the system automatically and on time.

Find a Book

- Under Research Tools, link to Find a Book
- Click Electronic Books for several listings of e-books
  - Gale Reference Library has a lot of reference information
  - Can e-mail information to yourself
- Click Reference Books Online to see e-books broken up by subject
- Some online reference sites require you to download a reader, a small software application (700K)

[Meg] Do you have translation dictionaries?

[Kim] Can you do a multi-dictionary search?

[Meghan] Oxford Reference Online has quite a few bilingual dictionaries.

[Kim] Have you seen OneLook.com? It searches hundreds of dictionaries at once, including subject specific dictionaries.

[Meghan] We’ll need to take a look at that one. Oxford Reference Online contains only published material.

[Damon] We encourage suggestions from students. We want to buy things that people will use.

[Kim] What if you have a print version of something we suggest?

[Damon] It depends on the bibliographer and also whether the item is available as an e-book. E-book inventories aren’t too deep yet.

[Kim] Is it a proper use of funds, buying e-versions? Buying new materials and phasing out the old?

[Damon] We are weighing those concerns with every purchase. What titles are available? Do print materials receive more or less use than online materials?
[Melissa] Do people know about this? About the e-books and the online reference collections? Our professors could start offering their students the option of using books online.

[Meg] Instead of buying $200 worth of textbooks that we only use once or never open.

[Meghan] We can highlight the resources on the front page of our web site.

Marketing update
- Have contacted Business School and set up a meeting right before Thanksgiving
- Will put together a marketing proposal to present to a business class and see if they are interested.

[Kim] You need to put something on the web site, more specific. A column about writing a paper with links to dictionaries and research material and quotes.

[Joe] I think we need to take our Featured Resources one level up from specific databases, maybe to subjects. Our database names do not always mean something to our users.

[Melissa] Library Orientations should touch on these resources more.

[Meg] Is there an Undergraduate Research Center, like the Undergraduate Writing Center? You could use it as another way to refer to the PCL and trick people into going.

[Damon] That’s a great marketing idea - market the library as a research center.

[Kim] It’s especially useful for people who have never written a research paper before. You don’t know where to start.

[Damon] Maybe we can start bridging the gap with the Writing Center. We can come up with a project proposal and use the Student Library Council as a focus group.

Audio Books
- Working with Andrew Solomon, Student Government
- April Kessler, business librarian, researching services that are available
- Downloadable audio rather than CDs
- Only one vendor on list is iPod compatible
- Not all vendors offer plans that are cost effective for libraries
- NetLibrary offers audio books, but not Mac compatible yet

[Kim] How are people using audio books

[Damon] Commuting, exercising…
[Meg] They’re mostly useful for liberal arts classes, books that you want to listen to while you’re doing something else. Popular books rather than text books.

**Signage**
- Associate Director for Facilities, Kay Sewell, working with the Fine Arts Library and a Fine Arts class on signage
- If product is good, useful, we will use it as a model for the other libraries

**Oversized scores at Fine Arts Library**
- Library has been made aware of the mess and will work on straightening out the oversized scores

**Document to the Desktop pilot**
- At article level – get from stacks, scan in and e-mail to user
- Pilot at Library Storage Facility at Pickle Research Center and at the Collections Deposit Library (corner of MLK and Red River)
  - Need to find funding for the pilot
- Process will allow better preservation of materials at the storage facility
- Copyright restrictions will not allow the Libraries to build up a collection of scanned articles

[Damon] A quick overview of the Google Print project. Google is scanning five library collections: Harvard, University of Michigan, The New York Public Library, Oxford University, and Stanford University. The purpose of Google Print is to allow users to search and find books. If they are public domain, then the entire book is available. If the book is still under copyright, then only snippets of text will be returned by a search. If the Google Print pilot works out, Google may extend the project to other libraries.

[Kim] So, what is Google Scholar?

[Joe] Google Scholar searches citations within scholarly literature. You can search across disciplines. Some of the sources that are searched are peer-reviewed papers, theses, books, abstracts and articles from academic publishers, professional societies and preprint repositories. The searching algorithm is hidden, so we’re not sure exactly what Google Scholar is searching and how it gets its results. If we have the article or book here at UT then there is a “Find it at UT” link that appears below the search result.

The results seem to have a technology and social science focus. There don’t seem to be many humanities sources in Google Scholar.

**Library Staff Summit**
- Two years ago, we held a university-wide summit
  - Asked participants for suggestions for improving library service
- Mid-October held a library staff summit
- Part of the Libraries planning and assessment program
Responsive to our users and staff

**Flawn Academic Center (FAC)**

[Kim] Can we get an update on the FAC? The tables on the first floor are very small and don’t work for group study. Once you take away the group study space, people go up to the third floor and make noise.

[Damon] We’re purchasing some larger tables to fill in the outer lobby. The third floor is no longer dedicated to quiet study. Is this an issue?

[Kim, Meg, Melissa] Yes. The undergraduate library is convenient, it’s always open. Students don’t know about Life Science and Architecture and they don’t always fit student needs.

[Damon] Send me e-mails with your concerns. I’ll present them to the group analyzing the use of space in the FAC.

[Meg] Is the third floor going to stay study space? It’s key student space.

[Damon] That’s our intention. We’ve had a space planner looking over the building and figuring out how to fit all of the various partners into the FAC. We’re looking at the fourth floor. We are interested in protecting as much student space as possible.

[Meg] How do we show everyone that this is important to us?

[Damon] E-mail.

[Kim] Is there a group study area with AV capabilities at the FAC? Over at the Business School there’s a room where you can hook up a laptop and use the projection system. But I can’t reserve the space since I’m not a business student.

[Damon] It would be great if students could check out a projector and use one of our group study spaces. But we don’t have any permanent space blocked off like that, it’s a funding issue.

[Kim] Can you collaborate with the Business School, ask them to let students use their space?

[Damon] We have no leverage, in that sense, with the Business School. They receive their own funding to create those spaces. There are several schools on campus with spaces like that.

[Kim] Another reason the third floor in the FAC is so important is the computer access. The PCL only has them on the first floor. And we can print with Bevo Bucks. There aren’t many places in the Libraries where you can.
[Damon] Bevo Bucks are controlled by ITS. If we use their system we have no way to recover the money that is generated by printing at the Libraries. ITS is in the process of fixing that and the Libraries are working towards offering the option of using a copy card or Bevo Bucks. We need to keep copy cards because we are open to the public and Bevo Bucks are UT only.

**Prufrock’s Coffee Shop:**

[Kim] There is no longer a 24-hour coffee shop on or near campus. The Metro closes at 3pm now. Will Prufrock’s stay open?

[Damon] We will encourage the coffee shop to extend service during finals.

[Kim] We need something open 24 hours. Finals and midterms.

[Damon] Ask students that have these concerns to fill out comment cards and send e-mails. It helps us understand student needs and to make solid arguments to spend resources to extend hours for our services.

[Kim] Can we post things at the library? Like flyers asking people to email the Libraries if they want a 24-hour coffee shop?

[Damon] I’m not sure that is necessary. If we get two or three e-mails, we assume that an issue is serious enough to look into. We don’t need to receive 150 individual e-mails to get the point across. We should probably be doing a focus group for the coffee shop to get more information from students about how they like it.

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<tr>
<th><strong>Action Item</strong></th>
<th><strong>Person(s) Responsible</strong></th>
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<tr>
<td>Update on food and drink policy</td>
<td>Damon</td>
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<td>Maps at other libraries</td>
<td>Damon</td>
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<tr>
<td>Add link to Oxford Online to e-books pages</td>
<td>Damon</td>
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<td>Business school &amp; marketing</td>
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<td>24-hour coffee shop idea</td>
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<td>Send out e-mails to SLC about library events</td>
<td>Jocelyn</td>
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