Student Library Council
October 7, 2005

Attending:
Meg Clifford, Melissa Diamantis, Farzin Dinyarian, Molly Green, Filadelfo Martinez, Rachel Mitchell, Jignesh Shah; Joe Dobbs, Christian Kelleher, Meghan Sitar; Damon Jaggars, Jocelyn Duffy

Next Student Library Council meeting: November 11, 2005

Notes:
Purpose of Student Library Council:
- Focus on students
- Provide two-way communication
  - Students are constructive critics – let us know what’s going on, what needs to change, what’s good/bad
  - Librarians will let students know what the libraries are doing
  - Show that the student library fee is money well spent
- Help the libraries set priorities
- Serve as a focus group for library services
- Can have guest presenters in to speak on specific issues when group needs more information

Prufrock’s Coffee Shop:
- Operated by ARAMARK
  - Libraries did not fund the installation of the coffee shop
  - Libraries do not receive any portion of Prufrock’s profits
- ARAMARK is evaluating hours of service
  - Depending on profits, may extend hours to match PCL service hours

Q: What was there before Prufrock’s?
A: Not much. The graduation maces were stored there in a glass case. They have been moved into the library, near the Periodicals room. Some benches were also removed.

- Plans for a coffee shop in the outer lobby of FAC by Fall 2006
- Much of the impetus for a coffee shop in PCL came from the Student Library Council
- Old ADA door in PCL became the entrance for Prufrock’s
- New ADA door has been installed to the right of PCL’s revolving door and will be operational by October 14

PCL Food and Drink policy review:
- Committee of librarians and students
- Examining policies from other academic libraries
- Policy draft will be brought to Student Library Council for review
• Some comments from the committee:
  o [Meg] If the quality of custodial service doesn’t change, the policy can’t change
  o Students are messy
  o Guards are not consistently enforcing current policy
  o An issue: cups from Prufrock’s are not allowed in PCL

FAC update:
• [Melissa] Changes are awesome
  o More places to sit, not as crowded
• [Molly] New furniture is kind of ugly, McDonald’s
• [Meg] Have been studying at the FAC in order to hear comments
  o Older students are bothered, don’t like change
  o Freshmen really like it
  o 1st floor more conducive for group studying
  o Loss of some personal space, spreading out space, especially outer lobby
  o Need more tables
• Considering adding some services to FAC in future:
  o ID center
  o Visitor center
• Issue: Fewer copiers
  o No regular checks for paper jams, refilling paper
    ▪ Working with ITS to get this service going
  o Reduced number because print reserves were removed from the FAC
  o Copiers need to pay for themselves, student fees are not used to fund the service
  o Current copier lease expires this year
    ▪ Examining new, shorter (2 year) contracts
• Quiet study areas
  o Lost some quiet space on the first floor of FAC
  o New places to try:
    ▪ Life Science Library has extended its hours to midnight
    ▪ Architecture Library in Battle Hall
      ▪ Does have some ADA issues
• Monitoring use of FAC and PCL
  o Considering opening parts of PCL for 24 hours

Fine Arts Library (FAL):
• UT Libraries and the College of Fine Arts (CoFA) are collaborating on renovations to FAL
• Creating a destination area for students on that side of campus (north central)
• Open to all students
• Updating the technology
• [Meg] Need to promote the space to the dorms and classes that are nearby
• [Damon] CoFA is planning to do some promotion
  o First phase of renovations will be completed this semester, Fall 2005
• Second phase will be renovation of the teaching rooms
• [Rachel] Are there café plans for the space on the first floor of the Fine Arts building?
• [Damon] Doug Dempster, Associate Dean for CoFA, is working on that idea
  o That space is not part of FAL

Physics Math Astronomy Library (PMA):
• New study space has opened
  o Open balcony has been enclosed and renovated
  o Added 36 study spaces to library
• [Melissa] PMA closes really early

Library Summit:
• LibQUAL+ survey sent out by Libraries every year (2001-2006)
  o Starting 2007, will be every other year
• Survey asks university community what they think of library services
• Summits are one method for sharing survey results
  o Alternate campus summit one year and staff summit the next
  o March 2004 – held first campus summit
  o October 2005 – holding first staff summit
• Information online: http://www.lib.utexas.edu/vprovost/assessment/index.html

Electronic Books (e-books):
• [Farzin] Need to promote e-books
  o Discovered them by chance through UTNetCAT
  o A great resource
• [Meghan] There is a way to search only e-books in catalog
  o Need to promote this ability
• netLibrary – about 90,000 books online
  o Online books are used more often than print books
  o Used in different ways than print materials
• How do we buy e-books?
  o Bibliographers can purchase print or e-books, or both
  o UT System consortium purchases e-books for use by all members
• [Farzin] Are e-books more expensive?
• [Damon] Dennis Dillon, head of Research Services has some information on this issue
  o Will present at next meeting

Advertising library services:
• [Christian] Students don’t know about a lot of the things we have
  o Especially CDs and DVDs
• [Rachel] People don’t know that the library carries popular culture materials (new releases, etc)
• Can we spotlight new releases in AV and books?
What services are available 24 hours?

[Damon] Considering the use of RSS feeds to advertise, but still requires users to know about the feeds – it’s not a general notification

[Meg] What is RSS?
Really Simple Syndication – A format for notifying users about new content on a web site. Sites publish titles, links, and a short description of new content that can be picked up by programs called aggregators and displayed on a user’s desktop or web site.

New personalized Google home page lets you add RSS feeds

Two sites with more information:

[Meg] What about approaching the Business School?
- Students take on pro bono cases every semester
- Ask them to develop an advertising campaign for the Libraries

Navigation:
[Rachel] In PCL there are maps of each floor on each floor that show how the books are organized
- Other libraries don’t have these maps and finding a book can be a very frustrating experience
- Way-finding, especially at FAL, can be difficult

[Rachel] Is there any order to the oversized scores at FAL?

Document to Desktop (DTD):
[Farzin] No scanners at the Law Library
- Note: Tarlton Law Library is not part of the University of Texas Libraries, but we do pass comments on to them

[Damon] Moving away from copiers to scanners
- Piloting DTD program at the Library Storage Facility (LSF) out at the Pickle Research Campus (PRC)
- Print materials that are rarely used are often moved out to LSF
  - Condensed storage of books in a controlled environment

Currently, if a book is requested from LSF
- Request sent to LSF
- Search and retrieve book from storage
- Send to requesting library on van
- Notify requestor that book is available

Future process
- Request sent to LSF
- Search and retrieve book from storage
- Scan requested pages and e-mail to requestor

Reserving AV materials:
• [Filadelfo] There are not enough copies of certain DVDs that are reserved by classes
  o Students all try to check the DVDs out at the same time (usually the last two weeks of the semester) and there are only one or two copies available
• [Damon] Currently, we do not purchase multiple copies of movies that are rarely used
  o Even in this case – the movies are only needed once or twice per year – although they’re needed by many students
• Long term answer
  o Looking at digitizing resources and streaming them online
  o Two, maybe three years away – dealing with copyright and technology issues

Audio Books:
• People want audio books (came out of several student groups)
• [Damon] We are waiting for a vendor to come up with a good business model
  o Audio books are usually popular books – they get checked out a lot for a few months and then they sit on the shelf
  o Hoping someone comes up with an online or downloadable version of audio books

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<th>Action Item</th>
<th>Person(s) Responsible</th>
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<tr>
<td>Any comments about how the quiet study areas are working out?</td>
<td>All members of SLC</td>
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<td>Report on Staff Library Summit</td>
<td>Damon</td>
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<td>Cost-effective study of e-books</td>
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<td>Investigate possibility of advertising campaign by Business students</td>
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<td>Maps at other libraries</td>
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<td>Organization of oversized scores at FAL</td>
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<td>When will DTD pilot start at LSF?</td>
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<td>Send out e-mails to SLC about library events</td>
<td>Jocelyn</td>
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