Student Library Council Meeting
February 18, 2005

Attending:
Lauren Anne Cove, Rachel Mitchell, Jules Vieau; Fred Heath, Damon Jaggars, Alisha Little, Joe Dobbs, AJ Johnson, Jocelyn Duffy

Notes:
Purpose of Student Library Council [Fred Heath]:
• Fred thanked the members of the Council for participating
• The Libraries depend on groups like the Council for constructive criticism and ideas for improvement
• How can the Libraries best serve student needs
• [Jules]
  o Thank you for your consumer focus

Finding databases and citations online [AJ]:
• “Find it @ UT” button appears when a database does not have the full-text of an article
• “Find it @ UT” uses SFX to bring up links to other sources of text for an article
• [Alisha] SFX is an OpenURL link server that uses the OpenURL standard
• SFX queries our electronic resources for material and pulls the results together
• Some of our databases are not compatible with SFX

[Jules]
Can SFX be configured to work with EndNote®?

[Alisha]
We are working on it.

[AJ]
Most of our databases are compatible with EndNote. If any of you teach, you can add links to articles to BlackBoard for your students. Use the SFX link that is provided in “Save citation information.” This link is kept updated by SFX and will always be active.

• Depending on the available resources SFX will take you to
  o A database
A journal within a database
- An article within a database
- Our library catalog

If the SFX search of our library catalog states that the Libraries do not have that journal, do your own search of the catalog to be sure
- The SFX search is based on International Standard Serial Number (ISSN) and the number is not always reliable
  - It changes
  - Older records don’t always have ISSNs
- If we really don’t have it, ask ILS to get it for you
- We are working on adding ILS to the SFX menu

[Jules]
I have been having a problem with netLibrary. When I skim through the pages of a book to see if it is what I need a warning pops up, “netLibrary has detected a copyright violation,” and it then asks for verification. It is distracting and annoying.

[Joe Dobbs]
It is a form of copyright protection. If the pages of an e-book are turned too quickly netLibrary reacts as if an automated copying program is trying to steal the book. The warning pops up both on and off campus and it requires human intervention, to prove that you aren’t a copying program. It is part of netLibrary’s copyright policy.

Google Scholar:
- [Lauren] I think it’s neat that Google is doing this
  - Easy to use
  - Provides a more legitimate search than regular Google
  - Use it to narrow my search before I go to the library
- [Damon] We’d like to use this group as a focus group in the near future
  - Evaluate mock-ups of various library pages
- Google Scholar links are proxied on campus, they will take you straight to the article (not available off campus)
- Searches for books through local library catalogs (based on zip code)
- Advanced Search offers many limiters
- Still in beta

Metalib:
- Software that will allow libraries to perform searches similar to Google Scholor
- Metalib will search databases, web pages, and library catalogs
- Will provide subject focused searches
- Customize searches and choose particular databases or catalogs

[Jules]
Can it tell you if other people have found useful information related to your search? - Similar to Amazon’s “Customers interested in this title may also be interested in?” Will it provide a shopping cart feature?
[Damon]
We may be able to capture data and do some type of collaborative filtering to provide something similar. There may be research communities that can be used to vet resources and come up with titles.

[AJ]
People often miss useful material in a search because they don’t know the right search terms to use. Library catalogs use subject headings, a type of controlled vocabulary. The language is not always obvious and can be a real hindrance when trying to access information.

[Jules]
Is everything still on track for a new ILS?

[Damon]
We are changing our strategy. Due to our fiscal situation we are looking at some alternative methods of choosing an ILS but we are moving forward.

Ask A Librarian [Joe]:
- [http://www.lib.utexas.edu/services/reference/](http://www.lib.utexas.edu/services/reference/)
- Use these services to help with research, but also to report interoperability and access issues
- E-mail form
  - Turnaround time is within two business days
  - Provide answers whenever possible, but also referrals or we forward the question to a subject specialist
  - Receive a number of international questions
- Chat (instant messaging)
  - Offers personal interaction
  - Popular with students, convenient
  - People use the service from home and within the library
  - Does not work if pop-up blocker is in place on your browser
- Can also call or visit a library
- Librarian on Location
- Information on researching by subject and contact information for subject specialists
- Working on addition of option to make an appointment with a subject specialist

Web site:
- WebCOG (Content Oversight Group) is working on ideas for re-vamping the site
- Organizational scheme for subject-oriented pages
- Pathfinders that support different levels of students

“Got your ID?” [Damon]:
Beginning February 24, 2005 UTPD will patrol PCL after 10pm and verify that everyone in the building has a UT ID.
Police will be checking floor by floor.
Non-UT affiliates will be asked to leave the building.
Safety concerns for library users, the university is an urban campus.
Libraries are running an ad in the Daily Texas and announcing the plan at student groups on campus (SCC, GSA, SG).
Program will begin at the UGL in March.
Signs are being posted at PCL and will be at UGL.
Users can get temporary IDs from the guard at the front desk if they forget to bring them.

[Joe]
Have the guards received any training in how to approach users?

[Damon]
We are working with UTPD and providing them with all the helpful information with have.

<table>
<thead>
<tr>
<th>Action Item</th>
<th>Person(s) Responsible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleaning schedule for study areas</td>
<td>Damon</td>
</tr>
<tr>
<td>Classics library – no printer or copier</td>
<td>Damon</td>
</tr>
<tr>
<td>What is the process that a library fine goes through, start to finish?</td>
<td>Alisha</td>
</tr>
<tr>
<td>Amnesty day</td>
<td>Damon</td>
</tr>
</tbody>
</table>